

WHO TO CALL

EMERGENCY NUMBERS

Ambulance 9-1-1
Fire 9-1-1
Police 9-1-1

Northwest Natural Gas 503-585-6611
Portland General Electric .. 1-800-544-1795
Salem Electric 503-362-3601
Water and sewer (City of Salem) 503-588-6099
Traffic signals (City of Salem) . 503-588-6333
Street lights
Salem Electric 503-362-3601
Portland General Electric .. 503-399-7717

GOVERNMENT NUMBERS

League of Oregon Cities 503-588-6550
Marion County 503-588-5037
Mid Willamette Valley Council
of Governments (COG) ... 503-588-6177
Polk County 503-623-8173
State of Oregon, (Governor's
Office) 503-378-3111

OTHER NUMBERS

Abandoned Shopping Carts .. 503-588-6421
Consumer Protection 503-378-4320
Chamber of Commerce 503-581-1466
Garbage Transfer Station 503-588-5169
Humane Society 503-585-5900
Mid Willamette Valley Community
Action Agency 503-585-6232
Neighbor-to-Neighbor Mediation
Service 503-585-0651
Salem Area Mass Transit
(Cherriots) 503-588-2877
Salem Hospital 503-561-5200
Salem Area Seniors 503-390-7441
Salem Senior Center 50+ 503-588-6303
South Salem Seniors 503-588-0748
Salem Convention and Visitors
Association 503-581-4325
Weather forecast 503-363-4131

AMBULANCE

Billing information 503-588-6271

ANIMALS

Biting, cruelty, dead, injured, loose
Marion Co., Animal
Control 503-588-5366
Polk Co., Animal Control .. 503-623-9251

ANIMALS CONT.

Dog licenses
Marion County 503-588-5366
..... 1-888-738-3463
Polk County 503-623-9251
Adoption
Humane Society 503-585-5900
Rodent control-garbage/abandoned buildings
Community Development, Neighborhood
Enhancement Division 503-588-6421

AUTOS

Abandoned autos and parts
Community Development, Neighborhood
Enhancement Division 503-588-6421
Blocking driveway or illegally parked
Urban Dev., Parking Svc 503-588-6471
Towed autos
Police Department 503-588-6144
Carpool information 888-323-POOL

CITY MEETINGS, DOCUMENTS, REGULATIONS

Council Agenda and records, City Code and
Charter, elections (city)
City Recorder 503-588-6097
Reserve Council Chambers
City Manager's Office 503-588-6255
Reserve Library meeting rooms
Library Business Office 503-588-6071

CRIME PREVENTION

Police Department:
Neighborhood Watch 503-588-6175
Security Survey (inspect residence
or business) 503-588-6175
Volunteer Opportunities 503-588-6499

FIRE

Emergency 9-1-1
Burning information
Fire Department 503-588-6420
Fire prevention and hazards
Fire Marshal 503-588-6245

GARBAGE COLLECTORS 503-390-4000

GARBAGE, REFUSE, AND EYESORES

Abandoned Shopping Carts 503-588-6421
Overgrown grass, brush and weeds
Public Works, Streets 503-588-6333
Trash and junk (private property)
Community Development, Neighborhood
Enhancement Division 503-588-6421

HOUSING AND BUILDING INFORMATION

House numbers assigned
 Community Development
 Building and Safety 503-588-6256
 Housing rehabilitation programs
 Urban Renewal 503-588-6178
 Low income housing
 Housing Authority 503-588-6368
 After hours maintenance . . 503-588-6388
 New buildings; alterations
 Community Development, Building and
 Safety 503-588-6256
 Open, boarded, vacant buildings
 CD Nbhd Enhancement Div 503-588-6421

HUMAN RIGHTS

Salem Human Rights and Relations
 Advisory Commission 503-540-2371

LIBRARY

Reference information 503-588-6052
 Hours 503-588-6315

LICENSES

Permit Application Center . 503-588-6256

NEIGHBORHOOD ASSOCIATIONS

Community Development, Neighborhood
 Enhancement Division
 Neighborhood Services . . . 503-588-6207

NOISE

Barking dogs
 Marion Co. Animal Cont. 503-588-5366
 Polk Co. Animal Control . . . 503-623-9251
 Exceeding City standards
 Community Development, Neighborhood
 Enhancement Division 503-588-6421
 Police Dept After Hours . . . 503-588-6123
 Loud cars and off-road vehicles
 Police Department 503-588-6123

PARKING

Carpool information 503-371-POOL
 Enforcement
 Urban Development, Parking
 Services 503-588-6471
 Meter repairs
 Public Works 503-588-6063
 Parking permits
 Permit Application Center . 503-588-6256
 Ticket collection
 Finance Department 503-588-6193
 Special parking signs and zones
 Public Works, Parks and Transportation
 Services Division 503-588-6211

PARKS

Maintenance - Public Works, Parks and
 Transportation Services Division . . 503-588-6336
 Reservations:
 City parks, ball fields, and Pringle Community
 Hall
 Public Works, Parks and Transportation
 Services Division 503-588-6211

PERMITS

All licenses/permits required by the City
 Permit Application Center 503-588-6256
 Park use, reservations
 Public Works, Parks and Transportation
 Services Division 503-588-6211
 Parking permits
 Permit Application Center 503-588-6256
 Planning:
 Zone change, variance, conditional use
 Community Development,
 Planning Division (PAC) 503-588-6256

PERSONNEL INFORMATION, CITY OF SALEM

Affirmative Action, employee benefits, labor
 relations, recruitment
 Human Resources Dept 503-588-6162
 Risk management
 Human Resources Dept 503-588-6132
 Jobs available 503-588-6162

PLANNING AND ZONING

Pending cases:
 Community Development, Planning
 Division 503-588-6173
 Zoning information:
 Planning Division (PAC) 503-588-6256
 Enforcement 503-588-6256

POLICE DEPARTMENT

Emergency 9-1-1
 Graffiti hotline 503-371-4264
 Drug activity tips line 503-315-2566
 Non-emergency line 503-588-6123

POLLUTION CONTROL

Public Works 503-588-6333
 Haz Mat 503-588-6063

RECREATION PROGRAMS

Neighborhood programs, sports, general
 information
 Public Works, Parks and Transportation Services
 Division 503-588-6211

RECREATION PROGRAMS CONT.

Seniors
Mayor and City Manager's Office
Salem Senior Center 50+ . . . 503-588-6303
South Salem Seniors 503-588-0748
Salem Area Seniors 503-390-7441

SEWER INFORMATION

Permit information
Permit Application Center . 503-588-6211
Billing information
Public Works, Customer
Svc. 503-588-6099

SIDEWALKS

Repair and improvement
Public Works, Streets Div. . 503-584-4660

SOCIAL SERVICES

Urban Development Dept. . 503-588-6178

STREETS

Closures
Public Works, Traffic Div. . . 503-588-6211
Public Works, Parks and Transportation
Services Division (Street Closure
Permits) 503-588-6211
Repairs; cleaning
Public Works, Streets Div. . 503-588-6333

STREET LIGHTS

Damages; outages
Portland General Electric . . 503-399-7717
Salem Electric 503-362-3601

TRAFFIC PROBLEMS

Engineering
Public Works, Traffic 503-588-6211
Enforcement
Police Department 503-588-6123
Signal Outages
Public Works, Signals 503-588-6333
Traffic Tickets
Municipal Court 503-588-6146

TRANSPORTATION

Bike paths/maps
Public Works, Traffic 503-588-6211
Bus schedules/information
Cherriots, Transit District . . 503-588-2877
Carpool coordination and information
Cherriots Ride Share. 503-371-POOL

TREES

Street tree information and problems
Public Works Parks and Transportation Services
Division 503-588-6336

UTILITIES

Locating/marketing for excavation
Salem/Keizer utilities,
Notification Center 1-800-332-2344

VOTER INFORMATION

City Recorder 503-588-6097
County
Marion County Elections 503-588-5041
Polk County Elections 503-623-9217

WATER SERVICE

Billing information
Public Works, Customer Svc. . . . 503-588-6099
New hookups, permits
Public Works (PAC) 503-588-6211
Service, move in/move out
Public Works, Customer Svc. . . . 503-588-6099
Water meter repair
Public Works, Customer Svc. . . . 503-588-6099
Water conservation
Public Works 503-588-6211
24-Hour Message Line 503-361-2212

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