

**FOR COUNCIL MEETING OF:  
AGENDA ITEM NO.:  
PUBLIC WORKS FILE NO.:**

May 5, 2008

4.3 (I)

60571

**TO: MAYOR AND CITY COUNCIL**  
**THROUGH: LINDA NORRIS, CITY MANAGER PRO TEM**  
**FROM: PETER FERNANDEZ, P.E., INTERIM PUBLIC WORKS DIRECTOR**  
**SUBJECT: UTILITY BILL CREDIT FOR HOMES ON CRESTVIEW DRIVE S, MIMOSA STREET S AND WINDGATE STREET S**

**ISSUE:**

Shall City Council authorize a one-month water and sewer utility bill credit for twenty-three homes located on Crestview Drive S, Mimosa Street S, and Windgate Street S in south Salem, for a total cost to the City of \$898.56?

**RECOMMENDATION:**

Staff recommends that City Council authorize a one-month water and sewer utility bill credit for twenty-three homes located on Crestview Drive S, Mimosa Street S, and Windgate Street S in south Salem for a total cost to the City of \$898.56.

**BACKGROUND:**

A CIP project to replace old steel water mains on Crestview Drive S, Mimosa Street S, and Windgate Street S, through a private contract began in February 2008 (attached map). On Thursday, April 3, 2008, work was stopped when odors in the water were detected at several homes after they were connected to the new water main being installed by the contractor. Water samples collected from the new main showed a presence of trace organic compounds. City of Salem water crews disconnected the homes from the new main and reconnected the homes to the original main. These homes are currently being provided with water from the old mains. During this process, the City provided bottled water to the residents through an account established at Roth's. Residents were also asked to flush their systems for about one hour. Water in these homes has been tested and none of these compounds were detected. City staff is working with the contractor to resolve the issue of replacing the new water main and completing the project.

The residents living in these twenty-three homes have been inconvenienced during this process. Staff is recommending the water and sewer utility bills for the month of April be waived for these homes because of these inconveniences and disruptions. Salem Revised Code (SRC Chapter 72) allows the Public Works Director to make adjustments to water bills, but only for disputed billings, plumbing leakages, and errors in the bills. The Code does not allow the Director to provide a credit for inconveniences and disruptions.

**FACTS AND FINDINGS:**

The City's adopted rate structure charges water by hundreds of cubic feet. Each homeowner's bill varies based upon the amount of water actually metered at each home. Twenty-four homes were

Utility Bill Credit for Homes on Crestview  
 Drive S, Mimosa Street S and Windgate Street S  
 Council Meeting of May 5, 2008  
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connected to the new main. One home has been vacant during April and does not owe the City for any water and sewer utility bill, so it does not need a credit.

The water and sewer utility bill credit for each account is outlined below. This results in these accounts not having to pay any water and sewer utility for the month of April.

| <b>Account Number</b> | <b>Credit Amount</b> |
|-----------------------|----------------------|
| 39943-0001            | \$28.86              |
| 39944-0001            | \$74.07              |
| 39945-0001            | \$30.52              |
| 39941-0002            | \$33.26              |
| 39940-0004            | \$46.96              |
| 39939-0001            | \$46.96              |
| 39946-0001            | \$44.22              |
| 39938-0004            | \$49.89              |
| 39908-0001            | \$33.26              |
| 39915-0001            | \$36.00              |
| 39909-0001            | \$36.00              |
| 39914-0001            | \$41.48              |
| 39913-0001            | \$27.78              |
| 39910-0001            | \$30.52              |
| 39937-0001            | \$27.78              |
| 39916-0002            | \$49.70              |
| 39934-0002            | \$39.82              |
| 39929-0002            | \$36.00              |
| 39935-0001            | \$27.78              |
| 39928-0003            | \$46.96              |
| 39927-0001            | \$36.00              |
| 39936-0001            | \$36.00              |
| 39926-0001            | \$38.74              |
|                       |                      |
| <b>TOTAL</b>          | <b>\$898.56</b>      |

PLE:BILL CREDIT STAFF REPORT5508.WPD

Attachment: Project Map

Ward: 7

April 29, 2008 (10:17am)

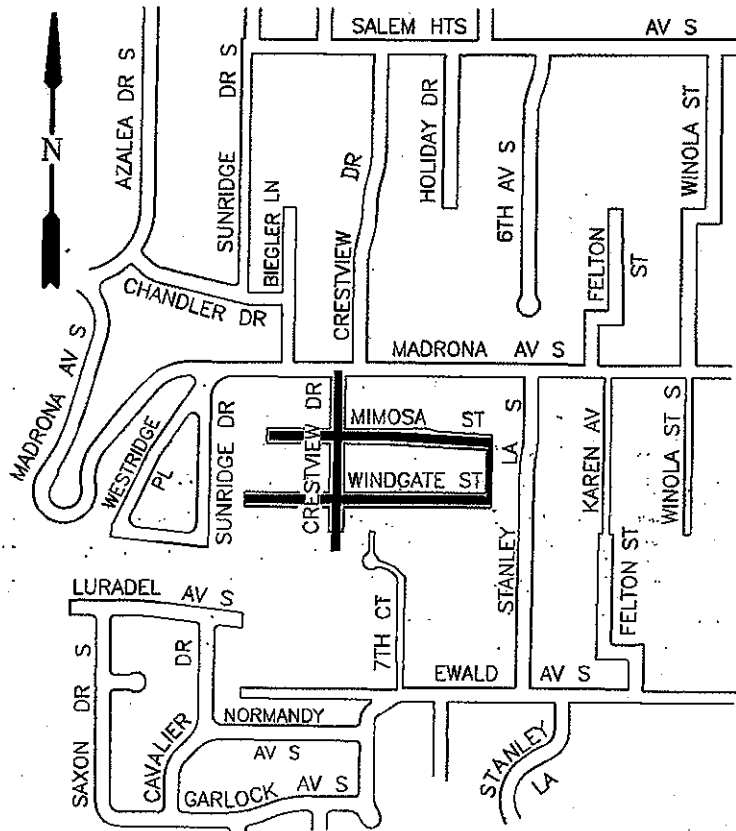
Prepared by: Paul Eckley, P.E., Operations Services Manager

# PROJECT AREA MAP

WATER LINE REPLACEMENTS

PN 707007

## CRESTVIEW DR S, MIMOSA ST S & WINDGATE ST S



**REPLACEMENT WATER MAINS**



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04-07-08