



City of Salem Water/Sewer Low Income Assistance Program

Currently, the City of Salem refers customers that are experiencing difficulty paying their water and sewer bills to local service agencies for financial assistance. We estimate the service agencies provide approximately \$15,000 annually for water and sewer bill assistance.

The City has recognized these customers' needs and has now implemented the Water and Sewer Low Income Assistance Program. Essentially, the program will work as follows:

- Customers choosing to provide a one-time donation would send a single check in the amount of both their donation and their water and sewer bill.
- Customers choosing to provide a continuing donation would return the form with their water and sewer bill payment indicating how much they wished to donate and which billing cycle they prefer (monthly, bimonthly, or quarterly). The City would then bill the customer on that basis.

The City will set aside 100 percent of the collected donations into a special fund to be used exclusively for low income assistance to be distributed by the local service agencies. Local service agencies may apply for grants from the City of Salem Public Works Department. The service agencies will determine client eligibility for low income assistance. Customers in need of financial assistance will continue to be referred to the local service agencies for further financial assistance.

For your convenience, fill out the donation form located below and choose to make a one-time or continuing donation of \$5 or more on a monthly, bimonthly, or quarterly basis.

Detach and return below donation form with payment.



The City of Salem is asking for your help in participating in a tax-deductible donation program to help support individuals and families in need of assistance with their water and sewer bill payments. Your donation is voluntary and will be used to provide assistance for those who are experiencing financial difficulties. Please write only one check that includes both your donation and your water and sewer payment. Please return this form with your payment.

Please bill me for \$ _____
Monthly Bimonthly Quarterly (circle one)
(Minimum donation \$5.)

One-time donation of \$ _____
(included with utility bill)

Name: _____

Service Address: _____

Account Number: _____

Signature: _____
