



KEEP SALEM BEAUTIFUL

The following is a list of common nuisance problems in neighborhoods, and community resources to deal with them, compiled by the Community Development Department. There are two important things to remember before you consult this list and/or attempt to resolve a nuisance. The first is to **place your complaint with very specific, accurate information**. Exact descriptions of location and the nature of the problem are the most helpful and will speed up the resolution. Second, **correcting the problem will take time**. Most of these problems are corrected after the owner is contacted by the City or other agency, but **due process and adequate time must be allowed**.

PROBLEM	GUIDELINES
COMPLIANCE SERVICES: 503-588-6421 or fill out an online report at: https://www.cityofsalem.net/Pages/report-neighborhood-problems.aspx	
Garbage or junk in yards	Outside storage of garbage, tires, discarded appliances, and old furniture is forbidden. Garbage cannot be stored in utility trailers. Neatly stacked woodpiles are permitted. Overflowing dumpsters and garbage cans are prohibited.
Vacant, abandoned, derelict, or dangerous buildings	Buildings that are vacant, dangerous and open to entry are prohibited.
Rats	Enforcement is possible if associated with garbage, health hazard or abandoned buildings.
Vehicles stored on private property	All vehicles must be licensed (excluding trailers not required to be licensed and truck canopies) unless inside a garage. Vehicles must be licensed if in a carport, or inside a screened or side yard. Additionally, they must have all major parts attached to them (no missing fenders, hood, etc.).
Tarps as roofs or walls	Tarps may be used as temporary cover for repairs to roofs and/or walls for a maximum of three months in any two year period.
Noise Disturbances	The guidelines for this problem vary, depending on the type of noise. If it is an industrial or commercial noise, call Compliance Services. (If it is associated with noisy cars, wild parties, barking dogs, etc., call the Police Department at 503-588-6123.)
Too many garage sales	Three sales are permitted per year, with a maximum of three days per sale.
Businesses operated in the home	Business activities cannot be conducted without meeting special requirements.
Farm Animals	Generally, not permitted in residential zones. (Five hens permitted with license.)
Riparian Corridors	It is illegal to remove trees or native vegetation along creeks.
Vehicles, etc. improperly parked (private property)	Boats, trailers, campers, and cars are not allowed to park on any yard adjacent to a street, except in a driveway.
Vehicle repair	In residential, some commercial, and some industrial areas, vehicles may not be repaired as a business. Only vehicles for personal use can be repaired. (Maximum of 10 days when done outside a garage.)



COMPLIANCE SERVICES (continued from page 1)	
Boats/trailers parked on the street	Parking any kind of non-motorized vehicle on the street is prohibited (e.g. utility trailers, recreational trailers, boat trailers, etc.).
Vehicles parked on city streets in excess of five days	It is unlawful to park a vehicle in the same location in excess of five consecutive days. Vehicles must be moved (driven) at least once every five days. Pushing a vehicle up and down the street does not satisfy the requirements of the ordinance.
PUBLIC WORKS: 503-588-6211	
Vision Clearance Obstructions	Bushes, overhanging tree limbs, shrubs, hedges, and other barriers may not block vision at street intersections and corner lots.
MARION COUNTY DOG CONTROL: 503-588-5366, Monday-Friday, 8 a.m.-5 p.m., POLK COUNTY DOG CONTROL: 503-623-9251 Monday-Thursday, 9 a.m.-5 p.m. At other times: 503-588-6123, or emergencies: 9-1-1.	
Dogs (loose)	Dogs must not be allowed to run at large. Mitigation of this problem will require active participation on your part.
OTHER RESOURCES:	
GRAFFITI HOTLINE: 503-371-4264 or www.cityofsalem.net/Departments/Police/Graffiti	
Graffiti	Call or visit the Police Department Web site to report graffiti or for information on removal of graffiti.
HUMAN RIGHTS AND RELATIONS: 503-540-2371	
Discrimination in housing, employment or public access	It is the City of Salem's policy to assure that no person shall be discriminated against on the grounds of race, religion, color, sex, marital status, familial status, national origin, age, mental or physical disability, sexual orientation, gender identity and source of income, as provided by Salem Revised Code Chapter 97. The City of Salem also fully complies with Title VI of the Civil Rights Act of 1964, and related statutes and regulations, in all programs and activities.
Inability to access community resources due to disability	The Americans with Disabilities Act (ADA) protects citizens with disabilities from denial of service or access to resources.
NEIGHBOR-TO-NEIGHBOR: 503-585-0651	
You may prefer to handle a problem with the assistance of Neighbor-to-Neighbor , a free mediation service. Volunteers will work with all parties in an attempt to reach an agreement satisfactory to all. The process is quick, effective, informal, and free. Issues can include: land use dialogue with neighbors and developers, barking dogs, etc.	
SECURITY SURVEY: 503-588-6175	
Trained Salem Police volunteers will come to your business or residence and inspect lighting, landscaping, doors, windows, and other areas of relevance. Vulnerabilities will be discussed with the owner so they may improve their property to reduce their chance of becoming a victim of a crime. Security surveys are free and last approximately 30 minutes.	

This document is also available in Spanish from the Neighborhood Services Section, 503-588-6207. Este documento también está disponible en español por parte del Departamento de Servicios para la Comunidad (Neighborhood Services Section). Llame al 503-588-6207.