



# WHO TO CALL

## EMERGENCY NUMBERS

Ambulance/Fire/Police.....	9-1-1
Northwest Natural Gas .....	503-585-6611
Portland General Electric.....	1-800-544-1795
Public Works 24/hr Dispatch .....	503-588-6311
Utility/Water Bill (City of Salem) .....	503-588-6099
Traffic signals (City of Salem).....	503-588-6311
Streetlights	
Salem Electric.....	503-362-3601
Portland General Electric.....	503-399-7717

## GOVERNMENT NUMBERS

League of Oregon Cities.....	503-588-6550
Marion County .....	503-588-5037
Mid Willamette Valley Council of Governments (COG) .....	503-588-6177
Polk County .....	503-623-8173
State of Oregon, (Governor's Ofc).....	503-378-3111

## OTHER NUMBERS

Consumer Protection.....	503-378-4320
Chamber of Commerce .....	503-581-1466
Garbage Transfer Station.....	503-588-5169
Humane Society .....	503-585-5900
Mid Willamette Valley Community Action Agency.....	503-585-6232
Neighbor-to-Neighbor Mediation Service.....	503-585-0651
Salem Area Mass Transit (Cherriots) .....	503-588-2877
Salem Hospital .....	503-561-5200
Salem Area Seniors.....	503-390-7441
Salem Senior Center 50+ .....	503-588-6303
South Salem Seniors.....	503-588-0748
Salem Convention and Visitors Association .....	503-581-4325
Weather Forecast.....	503-363-4131

## ANIMALS

Biting, cruelty, dead, injured, loose	
Marion Co., Animal Control .....	503-588-5366
Polk Co., Animal Control .....	503-623-9251
Dog licenses	
Marion County .....	503-588-5366/1-888-738-3463
Polk County .....	503-623-9251
Adoption	
Humane Society .....	503-585-5900
Rodent control related to garbage/abandoned buildings	
CD, NED.....	503-588-6421

## AUTOS

Abandoned autos and parts	
Community Development (CD), Neighborhood Enhancement Division (NED).....	503-588-6421
Blocking driveway or illegally parked	
Urban Development (UD), Parking Services.....	503-588-6471
Towed autos Police Department (PD).....	503-588-6144
Carpool information .....	888-323-POOL

## Code Compliance, Report Violations

Neighborhood Enhancement Div.....	503-588-6421
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## CITY MEETINGS, DOCUMENTS, REGULATIONS

Council Agenda and records, City Code and Charter, elections (city) City Recorder.....	503-588-6097
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## CRIME PREVENTION

Police Department:	
Neighborhood Watch .....	503-588-6175
Security Survey (inspect residence or business).....	503-588-6175
Volunteer Opportunities .....	503-588-6499

## FIRE

Emergency .....	9-1-1
Burning information - Fire Dept.....	503-588-6420
Fire prevention and hazards	
Fire Marshal .....	503-588-6245

<b>GARBAGE COLLECTORS</b> .....	503-390-4000
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## GARBAGE, REFUSE, AND EYESORES

Overgrown brush and weeds	
Public Works (PW), Streets .....	503-588-6311
Trash and junk (private property)	
CD, NED .....	503-588-6421

## GRAFFITI

Graffiti hotline.....	503-371-4264
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## HOUSING AND BUILDING INFORMATION

Housing rehabilitation programs	
UD.....	503-588-6178
Low income housing	
Housing Authority.....	503-588-6368
New buildings; alterations	
CD, Building and Safety.....	503-588-6256
Open, boarded, vacant buildings	
CD, NED .....	503-588-6421

## HUMAN RESOURCES INFORMATION, CITY OF SALEM

Affirmative Action, employee benefits, labor relations, recruitment Human Resources Department .....	503-588-6162
Risk management	
Human Resources Department .....	503-588-6132
Jobs available .....	503-588-6162

## HUMAN RIGHTS

Salem Human Rights and Relations Advisory Commission .....	503-540-2371
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## LIBRARY

Reference information.....	503-588-6052
Hours.....	503-588-6315

## NEIGHBORHOOD ASSOCIATIONS

CD, NED Nbhd Services.....	503-588-6207
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**NOISE DISTURBANCES**

Noisy cars, wild parties, barking dogs, etc.  
Police Department..... 503-588-6123  
Commercial or Industrial noise disturbances  
Compliance Services..... 503-588-6421

**PARKING**

Carpool information ..... 503-371-POOL  
Enforcement  
UD, Parking Services ..... 503-588-6471  
Meter repairs - PW ..... 503-588-6063  
Parking permits  
Permit Application Center (PAC)..... 503-588-6256  
Ticket collection  
Finance Department..... 503-588-6193  
Special parking signs and zones - PW ..... 503-588-6211

**PARKS**

Maintenance - PW ..... 503-588-6336  
Reservations:  
City parks, ball fields, and Pringle Community  
Hall - PW ..... 503-588-6261

**PERMITS AND LICENSES**

All licenses/permits required by the City  
PAC ..... 503-588-6256  
Park use, reservations  
PW ..... 503-588-6261

**PLANNING AND ZONING**

Planning and Zoning information..... 503-588-6213  
Enforcement ..... 503-588-6256

**POLICE DEPARTMENT**

Emergency ..... 9-1-1  
Graffiti hotline ..... 503-371-4264  
Drug activity tips line..... 503-315-2566  
Non-emergency line ..... 503-588-6123

**POLLUTION CONTROL**

Public Works 24 hrs..... 503-588-6311  
Haz Mat ..... 503-588-6063

**RECREATION PROGRAMS**

Neighborhood programs, sports, general information  
PW ..... 503-588-6261  
Seniors  
Salem Senior Center 50+ ..... 503-588-6303  
South Salem Seniors..... 503-588-0748  
Salem Area Seniors..... 503-390-7441

**SEWER INFORMATION**

Permit information ..... 503-588-6211  
Billing information  
PW, Customer Service ..... 503-588-6099

**SIDEWALKS**

Repair and improvement  
PW, Streets Division..... 503-588-6311

**SOCIAL SERVICES**

UD Department..... 503-588-6178

**STREETS**

Closures  
PW, Traffic Division..... 503-588-6211  
PW, Street Closure Permits ..... 503-588-6211  
Repairs; cleaning  
PW, Streets Division 24 hrs ..... 503-588-6311

**STREETLIGHTS**

Damages; outages (PW 24 hrs)) ..... 503-588-6311

**TRAFFIC PROBLEMS**

Engineering - PW, Traffic..... 503-588-6211  
Enforcement - PD ..... 503-588-6123  
Signal Outages - PW (24 hrs)..... 503-588-6311  
Traffic Tickets - Municipal Court ..... 503-588-6146

**TRANSPORTATION**

Bike paths- PW, Traffic ..... 503-588-6211  
Bus schedules/information  
Cherriots, Transit District ..... 503-588-2877  
Carpool coordination and information  
Cherriots Ride Share.....503-371-POOL

**TREES**

Street tree information and problems  
PW, Dispatch (24 hrs)..... 503-588-6311

**UTILITIES**

Locating/marketing for excavation  
Salem/Keizer Utilities, Notification Center.1-800-332-2344  
Line Locate ..... 8-1-1

**VOTER INFORMATION**

City Recorder ..... 503-588-6097  
Marion County Elections ..... 503-588-5041  
Polk County Elections ..... 503-623-9217

**WATER SERVICE**

Billing information, Water Service  
PW, Customer Service..... 503-588-6099  
Water conservation  
PW..... 503-588-6211  
Water quality line ..... 503-588-6323

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**Have a question about this list or would like additional copies? Contact Irma Dowd, Neighborhood Services Coordinator at [idowd@cityofsalem.net](mailto:idowd@cityofsalem.net) or 503-540-2303.**