



City of Salem Employee Benefits Contacts

BENEFIT PROVIDER	TELEPHONE	EMAIL / WEBSITE
Human Resources Department/Benefits Division Benefits documents and forms Michele Bennett, HR/Benefits Manager Carrie Wagner, Benefits HR Specialist	503-588-6162 503-589-2077 503-589-2085	www.cityofsalem.net/jobs mxbenett@cityofsalem.net cwagner@cityofsalem.net
Health Hub, City of Salem Health Clinic 960 Liberty St SE, Suite 170 Salem, OR 97301	815-578-6109	
EBMS PPO plan medical and vision insurance Member Customer Service Preferred Provider Search (First Choice Health Network)	866-887-4119	www.ebms.com www.fchn.com
EBMS Flexible Spending	866-857-8182	flex@EBMS.com www.ebms.com
Optum Rx EBMS plan prescription insurance	888-543-1369	www.optumrx.com
Kaiser Permanente HMO medical insurance	800-813-2000	www.kaiserpermanente.org
Moda Health (formerly ODS) Dental insurance Member Services Providers only	877-277-7280 800-452-1058	www.modahealth.com
Willamette Dental HMO Dental Insurance	855-433-6825	www.willamettedental.com
Cascade Centers Employee Assistance Program	800-433-2320	www.cascadecenters.com
Advantage Home Plus Home Ownership Consultants	800-376-4603	info@advantagehomeplus.com
PERS Public Employee Retirement System	888-320-7377	www.oregon.gov/PERS/
Deferred Compensation: Voya Account Rep Wendy Stefani Voya Account Access	800-238-6281 800-584-6001	wendy@lewis-stefani.com www.voyaretirementplans.com
Standard Insurance Life Insurance and Long Term Disability	800-378-4668	
UNUM Voluntary Long Term Care Insurance	800-227-4165	
Hartford Voluntary Accidental Death & Dismemberment (AD&D)	800-572-9047	
HRA VEBA	888-659-8828	www.hraveba.org
Bank of America HSA	866-791-0250	www.bankofamerica.com
Travel Assistance	800-527-0218	
Benefithelp Solutions COBRA and Retiree administration	888-398-8057	customerservice@benefithelpsolutions.com www.benefithelpsolutions.com