



Anytime access

TO YOUR PERSONAL BENEFITS AND
OTHER HEALTHCARE INFORMATION



miBenefits provides enrolled plan members with 24/7 access to their personal benefits and other healthcare information.

Utilizing **miBenefits**, you can obtain real-time information on any of your, or your dependent's, claims. Additionally, you'll have access to valuable healthcare resources that provide you with the necessary education to make better healthcare choices.

A new feature just added to the **miBenefits** system is **EBMS Online Chat**. The Online Chat provides instant, online access to the EBMS Client Service Center for answers to any questions normally posed to the call center. **EBMS Online Chat** will be staffed during normal EBMS Client Service Center hours of operation:

Monday-Thursday: 7 am - 8 pm MST
Friday: 7 am - 6 pm MST

www.ebms.com

REGISTRATION IS EASY!

- Visit www.ebms.com.
- Click on the "Log In" link on the top right side of the screen.
- Click on the "Not Registered Yet? Register Now" link and complete the simple registration form.
- EBMS will immediately validate your eligibility status. Once verified, you will have instant access to your personal health benefit information.

That's it! Use your own username and password every time you want to visit the miBenefits site!

Information Available Within miBenefits

Employer Announcements

Recent (and Historical) Claims Activity

Accumulator Information

Listing of All Covered Dependents

Links and Contact Information for PPOs
(Participating Provider Organizations)

View and Print Plan Document

Medical and Dependent Care Flex Information
(if applicable)

Links to Important Sites and Forms
(Set Up By Employer or EBMS)

FAQs and Answers for Administered Health
Plan Members

Things You Can Do Through miBenefits

Access FSA, HSA or HRA Balance and Submit
Requests for Reimbursement (if applicable)

View or Update Your Demographic Information

Request A New ID Card

Update Your HIPAA Authorizations

Submit Documentation/Requested
Information to EBMS

Use The Flex Savings Calculator to Calculate
Savings and Annual Election (if applicable)

Live Chat with EBMS Client Service staff
using EBMS' new Online Chat tool